

NOTICE OF CONDITIONS ON LICENSE

September 18, 2013

Based on the Statement of Deficiencies dated September 4, 2013, the Department of Social and Health Services imposes the following conditions on the license of *Living Hope Care Center, License #1949 located at 402 North J Street, Tacoma, Washington.*

- *The facility administrator must take an approved administrator training course as outlined in WAC 388-78A-2521, and obtain certification, at their own expense by November 30, 2013.*
- *The licensee must contract with a Long Term Care Administrator, not previously associated with the facility, at their own expense, to review the Statements of Deficiencies for the last two years and assist the administrator to review, evaluate and improve facility operations, ongoing building maintenance and resident hot water monitoring system.*
- *Licensee must obtain resident rights training, from a qualified person, for the administrator and all staff in resident rights; a review of the house rules and mandatory reporting requirements. Trainer must be hired by October 1, 2013 with resident rights training completed by November 1, 2013.*
- *The facility must provide an acceptable plan of correction to the department which details how they will structure and provide meal service with a dietitian approved, three week rotating menus, pleasant communication by food service workers, alternative choices, specialized diets, and a sit down meal service with meals delivered to the residents at dining room tables or their rooms as necessary. Revised meal service must be developed, approved and in effect by October 15, 2013.*
- *Facility must contract with an RN consultant, at their own expense to assist the administrator to review and develop an effective medication management system. Consultant must be hired by October 1, 2013.*
- *The licensee must post this Notice of Conditions with the license in a visible location in a common use area.*

These conditions are effective on September 18, 2013, and remain in effect until lifted by formal Department of Social and Health Services notice.

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